



Speak Boldly

SB Policy



Clear expectations. Better learning.

01 Registration & payment

Full payment is required in advance unless another arrangement is discussed with and approved by your instructor. Pay within 24 hours of receiving your plan and scheduled days. Email your payment screenshot, name and program to billing@speakboldly.space. Confirmation follows within 24 hours.

02 Refunds & course rounds

No refunds. Each round lasts four weeks, with no freeze option during the round.

03 Cancellations

No same-day cancellations. Give at least 24 hours' notice. Only one cancellation is allowed every two rounds (eight weeks).

04 Rescheduling

Replacement sessions require your instructor's agreement and an available slot. With limited availability, your session may move to the following week, leaving a week without practice.

05 Late arrivals: the 15-minute limit

Late arrival shortens your session. If you are more than 15 minutes late, the session is cancelled and 15 minutes are deducted from your balance, with no make-up time. We stop waiting at 15 minutes to limit further time lost.

Thank you for respecting your time, your instructor's time and the learners on our waiting list.